

The fastest way to your event ticket

Short instructions for Online Ticketing for Visitors



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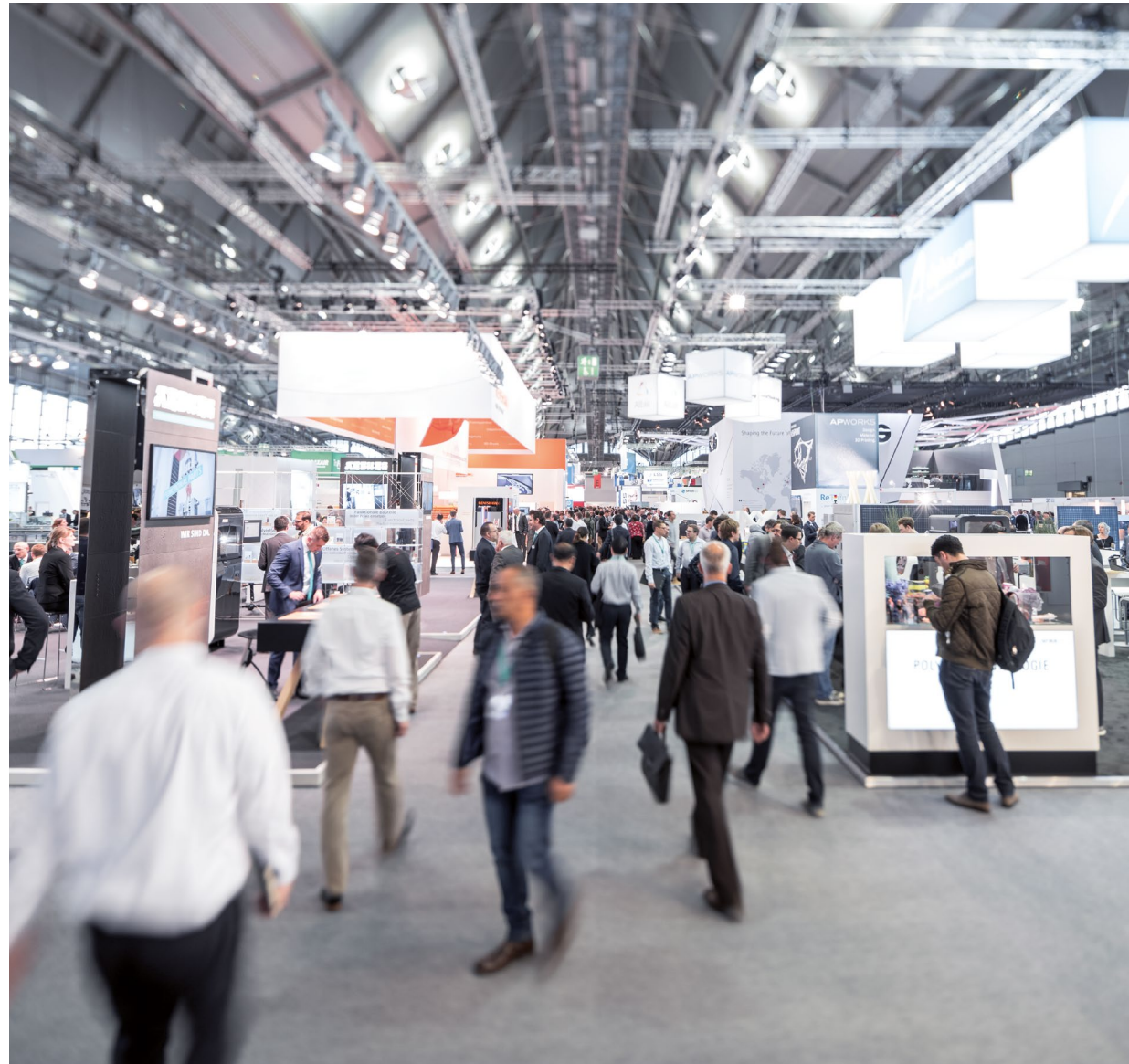
On the Mesago Messe Frankfurt Online Ticketing pages, you can comfortably order your **entry tickets** and **redeem your vouchers and discount codes**, which you have received from the exhibitor.

With a **Voucher code**, you will receive a free ticket; a discount code enables you a reduction in entry prices. Payment of tickets is possible via credit card or via PayPal.

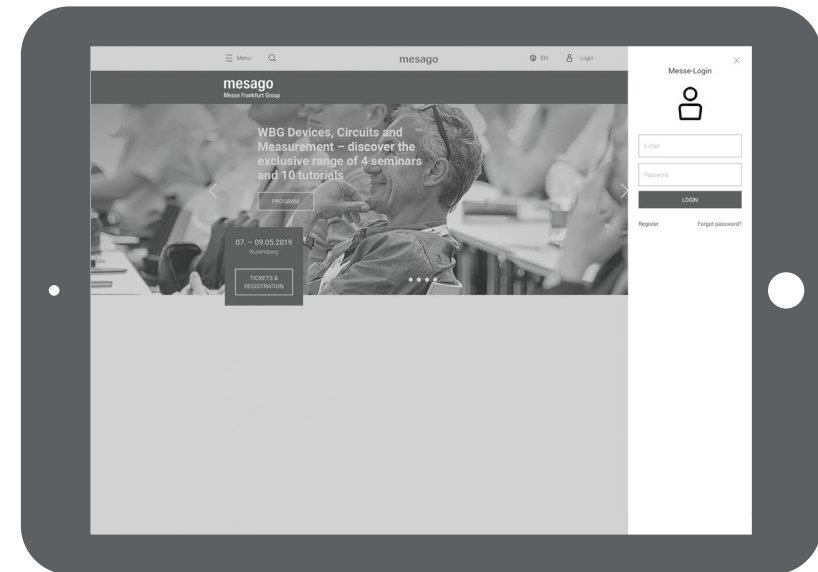
Following payment, you will receive the tickets by email. Simply print or save on your smartphone and show at the entrance of the Fair.

In order to make the ticket order as simple as possible, you will find a short **step-by-step** guide on the following pages.

If you have any questions, just click on the **Information Symbol next to the relevant term or take a look at the FAQs** on the Ticketing page below.

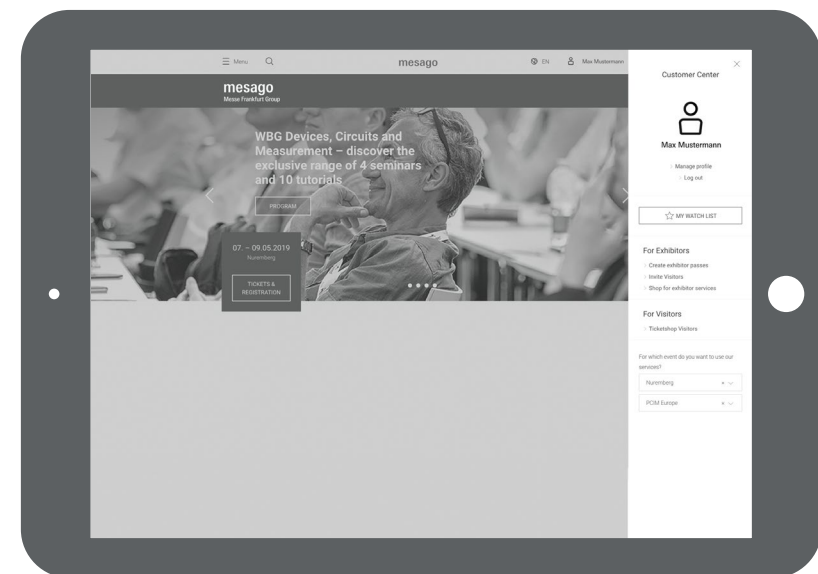


First log onto your **profile** or register. Please click on the **Messe-Login** symbol on the top right of the event page.



The **Overview page**, which opens after the Log-in, is your starting point to create tickets.

Click right on the section **For Visitors** on the **Ticketshop Visitors**.



1. Selection of Tickets

Then input the number of **days and season tickets** you would like to purchase.

If you have a **Voucher code**, upload it in the field provided. You do not have to provide a number of tickets. Voucher codes consists of a 13-digit number. **Discount codes** consist of numbers and letters which can be input at the end of the order.

Confirm by mouse click on **Next**.

The screenshot shows the 'Online Ticketing' interface on a tablet. The header includes 'mesago' and '07.09.2019 Nürnberg'. The main content area is titled 'Would you like to buy a ticket or redeem a voucher?'. It features two columns: 'Day ticket' priced at 28 € and 'Season ticket' priced at 49 €. Below these, there is a 'Redeem a voucher' section with a text input field for the 'Voucher code' and a 'REDEEM A VOUCHER' button. At the bottom, there is a 'Total' section and a 'NEXT' button.

Check if all the order and invoice information is **correct and up-to-date**.

As a **new customer**, please add your data.

Confirm your details by clicking Save.

The screenshot shows the 'Your order and invoice data' step in the mesago online ticketing interface. The header is the same as the previous screen. The main content area is titled 'Your order and invoice data' and 'Please check your data.'. It contains a form with the following fields: 'Ms' (dropdown), 'Title' (dropdown), 'Name' (text input, 'Melissa'), 'Surname' (text input, 'Stocker'), 'Company' (text input, 'Mesago Messe Frankfurt GmbH'), 'Registration with home address' (checkbox), 'salaried employee' (checkbox), 'Work preparation' (checkbox), 'Department (alternative)' (text input), 'Phone number' (text input, '012345'), 'City' (text input, 'Stuttgart'), and 'Postal code' (text input, '70178'). At the bottom, there is a 'CANCEL' button and a 'SAVE' button.

2. Personalization

In the second step, please input **who** you are ordering the tickets for and confirm with **Next**.

Online Ticketing Buy tickets Your orders Max Mustermann English mesago

mesago
Please confirm your booking

1 2 Personalize 3 4

< back to Selection

Please choose for whom you are ordering tickets

Ticket For myself For others

1 x Day ticket

NEXT

mesago logos

If the ticket is **for you**, you will now see a preview of your personalized ticket. To confirm please click **Edit Data** in all cases and fill in the **additional questions**.

mesago
Please confirm your booking

1 2 Personalize 3 4

Please personalize the tickets you have selected.

Please click on 'Edit Data' to continue the order process. If you do not see the 'Edit Data' button, please adjust the zoom setting of the browser window.

Ticket - Day ticket

mesago
Please confirm your booking

Max Mustermann

Messe Messe Frankfurt GmbH

NEXT STEP

EDIT DATA

mesago logos

Germany

012345 Direct dialing

CANCEL SAVE

If the ticket is not for you, just click on **Customize Your Ticket** and insert the data of the person who will receive the ticket.

Customize your Ticket

APPLY MY ADDRESS

In order to secure the best possible service and to enable the ticket recipient to retrieve the tickets, we require some personal data.

melissa.stocker@mesago.com

The recipient can access the ticket via this email address.

Ms

Title

Melissa

Stocker

Mesago Messe Frankfurt GmbH

salaried employee

Work preparation

Department (alternative)

Rotebühlstr.

83 85

70178

Stuttgart

Fill in the data required of this person and their company and confirm with **Save and Continue**.

If you have not filled in the **Required Fields**, they will be marked red before you are forwarded to the next page.

Department (alternative)

Rotebühlstr.

83 85

70178

Stuttgart

Germany

012345

Direct dial

Industry

Please select

Operating industries of your company

Please select

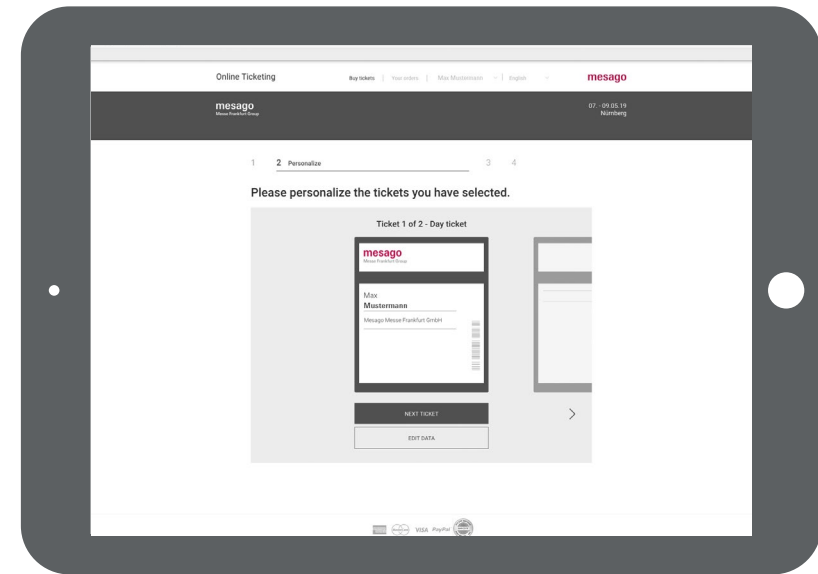
Please classify yourself according to the following generation range:

Please select

CANCEL

SAVE AND CONTINUE

You also have the possibility of creating further tickets for other people. To do this, simply input the amount of tickets you need. The windows to upload the details on these persons will then appear automatically.



3. Overview and payment

At the end of your order, please check if your **billing data** is correct. If you have a **discount code**, you can insert it now.

Please insert **two ticks** and agree to the processing and use of your data, the general terms and conditions and electronic sending of invoice.

Please complete the transaction for your ticket via **Payment**. You will be forwarded to the page of the payment service provider.

Your **ticket** will be sent to you **by email** once the transaction goes through.

The screenshot shows a checkout page on a tablet. At the top, there's a progress bar with four steps: 1, 2, 3 (highlighted), and 4. Below the progress bar, the text reads: "Please check the following information before sending your order:". The page is divided into three main sections: "My billing data", "My Tickets", and "Redeem your discount code".

My billing data section shows:

- Name: Max Mustermann
- Address: Musterstraße 123, 12345 Berlin, Germany
- Email: max.mustermann@muster.com

My Tickets section shows:

- 1 x Day ticket
- Holder: Mr. Max Mustermann
- Email: max.mustermann@muster.com
- Price: 28,00 €
- Button: BUY ADDITIONAL TICKETS

Redeem your discount code section is highlighted with a red box and contains:

- Text: "Please enter your discount code here."
- Input field for the discount code
- Button: REDEEM

Total section at the bottom right shows:

- 1 x Day ticket
- Price: 28,00 €
- Subtotal: 28,00 €
- Final price: 28,00 € (including VAT)

If you have any questions that have not been answered in our FAQs, please contact us on:

+49 711 61946-828 or tickets@mesago.com

We are available during regular office hours .

Best regards

Your Mesago Messe Frankfurt team

mesago

Messe Frankfurt Group

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70178 Stuttgart, Germany

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